

Quality Policy

The quality of products and services at ESKA Erich Schweizer GmbH Elektrotechnische Fabrik is the basis of our long-term successful business activities. For us, quality means meeting and, if possible, exceeding both the expressed and unspoken expectations of our customers. In this sense, our quality is an important criterion for customers in their purchasing decisions, order placement and long-term customer relationships. ESKA Erich Schweizer GmbH Elektrotechnische Fabrik always acts in the interests of its customers and is a reliable partner in both national and international trade. ESKA Erich Schweizer GmbH Elektrotechnische Fabrik also maintains a partnership-based relationship with its suppliers, as they are an indispensable component in the provision of products and services.

We are committed to complying with all relevant regulations and laws to ensure that our products and services meet the highest quality standards and are legally compliant. Compliance with these requirements is an essential part of our quality strategy and serves as the basis for the continuous improvement of our services. By consistently implementing these guidelines, we aim to ensure the satisfaction of our customers and strengthen their trust in our products and services.

The assurance and targeted improvement of quality is a task that is not only the responsibility of the specialists, but must be actively supported by all managers and employees.

All processes are transparent and clearly defined. They are subject to a continuous improvement and further development process with the aim of achieving and continuously improving customer satisfaction. If new processes are introduced, they are documented immediately and the documents are managed accordingly in order to ensure consistently high quality in all areas. Our understanding of quality and quality awareness, as well as the attitude of all employees towards quality, are prerequisites for the satisfaction of our customers, a long-term business relationship with our customers and thus for the lasting success of ESKA Erich Schweizer GmbH Elektrotechnische Fabrik.

Our quality policy is determined by the management. The management is committed to consistently applying and continuously improving the quality management system. The quality policy is reviewed annually for its suitability and appropriateness and adjusted if necessary. Our quality policy defines a framework for setting our quality objectives. In order to check the quality management system and document the quality aspirations of ESKA Erich Schweizer GmbH Elektrotechnische Fabrik, the management has decided to obtain certification in accordance with DIN EN ISO 9001:2015.

The following focuses on the environment, data protection, cyber security, sustainability and occupational safety:

Environment: We are committed to promoting environmentally friendly practices in all our business processes. This includes reducing waste, using resources efficiently and minimizing the environmental impact of our operations. We are committed to protecting the environment and continuously strive for improvement.

Data protection: The protection of personal data is a top priority for us. We strictly adhere to all applicable data protection laws and regulations and ensure that all personal data is treated securely and confidentially. Our privacy policy is regularly reviewed and updated to meet the highest standards.

Cybersecurity: We are aware of the importance of cybersecurity and have taken comprehensive measures to protect our IT systems and data from unauthorized access, misuse and threats. Our cyber security policies are continuously monitored and improved to meet the ever-changing threats.

Sustainability: Sustainability is a central component of our corporate strategy. We are committed to promoting sustainable practices in all areas of our business, including the sourcing, production and delivery of our products. Our aim is to minimize the environmental, social and economic impact of our activities and to make a positive contribution to society.

Occupational safety: The health and safety of our employees is our top priority. We are committed to ensuring safe working conditions and continuously taking measures to improve occupational safety. Our occupational safety guidelines are regularly reviewed, updated and trained in order to meet the highest standards and prevent accidents and work-related illnesses.

This document was created electronically and is valid without a signature.