

## Quality Policy

At ESKA Erich Schweizer GmbH Elektrotechnische Fabrik, the quality of our products and services are the foundation of our long-term successful business operations. Quality, to us, means meeting and exceeding both explicit and implicit customer expectations. In this regard, our quality is an important criterion for customers in their purchasing decisions, placing orders, and establishing long-term customer relationships. ESKA Erich Schweizer GmbH Elektrotechnische Fabrik always acts in the best interest of its customers and is a reliable partner in both national and international trade. We also maintain a collaborative relationship with our suppliers, as they are essential for product and service delivery.

We are committed to complying with all relevant regulations and laws to ensure that our products and services meet the highest quality standards and are legally compliant. Compliance with these requirements is an essential part of our quality strategy and serves as the basis for continuously improving our performance. By consistently implementing these guidelines, we aim to ensure customer satisfaction and strengthen trust in our products and services.

Securing and enhancing quality is a task that requires active support from all managers and employees, not just experts.

All processes are transparent and well-defined, undergoing continuous improvement to enhance customer satisfaction. New processes are promptly documented and managed to maintain high quality standards. Our commitment to quality and the dedication of all employees are essential for customer satisfaction, long-term relationships, and the continuous success of ESKA Erich Schweizer GmbH Elektrotechnische Fabrik.

The quality policy at ESKA Erich Schweizer GmbH Elektrotechnische Fabrik is determined by the management, who are dedicated to consistently implementing and enhancing the quality management system. This policy is reviewed annually to ensure its effectiveness and relevance, and is adjusted as necessary. It establishes a framework for defining our quality objectives. To assess the quality management system and demonstrate our commitment to quality, the management has chosen to pursue certification according to DIN EN ISO 9001:2015.

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